

Implementing the World Health Organization's QualityRights Guidance at a Hospital in Connecticut, USA: How it Started, How it's Going

presented by

Leigh Nathan, MD

Leigh Nathan, MD is a psychiatrist practicing in Connecticut and the Clinical Lead of Person-centered Care at the Institute of Living, where she practices Consultation-Liaison Psychiatry, educates trainees in Psychiatry, and oversees the implementation of the World Health Organization's QualityRights Initiative at the Institute of Living. She seeks to address existing mental health laws and social service program guidelines and reduce coercive and involuntary practices in accordance with the Convention on the Rights of Persons with Disabilities.

Kimberly B. Horowitz, BA, JD

Kimberly graduated from Muhlenberg College with a Bachelor's degree in Psychology. She worked in the telecommunications industry for several years, then attended Rutgers School of Law in Camden, New Jersey. She worked in a volunteer capacity for a non-profit as Connecticut Legislative Director for several years before attending a certification course to become a Recovery Support Specialist (RSS). She is a person with lived experience of mental ill-health. She joined Hartford HealthCare's Institute of Living in 2019, beginning as the only RSS in the inpatient units; she now oversees a team of RSSs that provide coverage for all of the Donnelly inpatient units.

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<https://hartfordhealthcare.zoom.us/j/95142602115>

Learning Objectives: *As a result of participating in this Live Activity, participants should be able to:*

1. Explain the differences between the Medical, Charity, Social, and Human Rights Models of health service delivery.
2. Describe the progress of adopting the World Health Organization's QualityRights initiative in countries and regions around the globe and at the Institute of Living.
3. Identify similarities between the Institute of Living's Radical Recovery Aims and the QualityRights initiative.

Accreditation Statement: In support of improving patient care, Hartford HealthCare is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC) to provide continuing education for the healthcare team.

Credit Designation Statement:

- **Physicians:** Hartford HealthCare designates this live activity for a maximum of **1.25 AMA PRA Category 1 Credit™**. Physicians should claim only the credit commensurate with the extent of their participation in the activity.
- **Nurses:** This activity is designated for a maximum of **1.25 ANCC contact hours**.
- **Social Workers:** As a Jointly Accredited Organization, Hartford HealthCare is approved to offer social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Organizations, not individual courses, are approved under this program. State and provincial regulatory boards have the final authority to determine whether an individual course may be accepted for continuing education credit. Hartford HealthCare maintains responsibility for this course. Social workers completing this course receive **1.25 general** continuing education credits.
- **Other Learners:** All other learners will receive a Certificate of Participation for **1.25 hours** of education. Consult your professional licensing board regarding the applicability and acceptance of certificates of participation for educational activities certified for **AMA PRA Category 1 Credit™** from organizations accredited by Joint Accreditation for Interprofessional Continuing Education.

Financial Disclosures:

No individuals involved in the planning or teaching of this activity have reported any relevant financial relationships with a non-eligible company (commercial interest).